

## CURRICULUM VITAE

### ***Personal details***

Name	Ing J.R. Hazeleger (Jan)
Address	Emmalaan 74 3905 GS Veenendaal
Phone	06-1016 9174
Date of birth	31 October 1967
Gender	Male
Nationality	Netherlands
Married state	Married, 2 children
Languages	Netherlands (fluent), English (fluent)
Highest education	College Information Science (HIO Enschede)



Jan Hazeleger is a strongly motivated person who keeps his commitments and delivers quality. Jan is patient and pragmatic, communicates open and clearly with all levels of the organization. His ability to empathize and his perseverance are key qualities that enabled him to deliver project results in complex projects with contradictory interests. Jan has a broad technical background and excellent analytical skills. Over the past 8 years he was responsible for projects and programs related to security; building and migrating WAN/LAN/WLAN infrastructures and several projects and programs within the KPN Datacentres, including datacentre migrations and datacentre infrastructure innovation. The 9 years before he worked in the telecoms industry, a continue changing environment because of acquisition, economical influence and technological development. He managed projects that touched all areas of the organisation including sales, legal, billing, finance, service delivery and customer service. Several projects he managed covered the International part of the organisation, running up to tens of projects in different countries simultaneously.

"I feel best in an environment where I'm challenged, where results are not obvious." Jan is a person that bring together different worlds and listen to the customer needs. He always aims to do the extra bit, not only to understand the problem, but also to understand the underlying root cause. With this approach and mind set Jan has delivered lots of successful projects and programs over the past 17 years. Jan likes to act in complex project environments preferable with a firm ICT component.

### ***Specific areas of experience***

- Project and program management (IPMA; Prince2 and MSP)
- Managing large and complex projects and programs with strong ICT components
- Projects and programs focussed innovation, implementation and migration
- Managing projects and programs in political sensitive environments
- International project management
- Broad knowledge of networking and datacentre Infrastructure (security; LAN; WLAN; WAN ; Internet; storage; backup; cloud computing; operating systems; databases; hosting and co-location)
- Process implementation and optimisation
- Outsourcing

## Work experience

(Detailed descriptions of projects available on request)

**Organisation:** Motiv ICT Security

**Period:** Nov-2014 – Jul-2016

**Function:** Senior project manager

**Project:** Build a new security platform for the municipality of Amsterdam and migrated all traffic to the new platform

After winning the European tender a new security solution (Amsterdam Digitale Poort) has been implemented. This solution has to handle and secure all traffic that enter or leave the infrastructure of the municipality of Amsterdam. After implementation of the platform, all traffic flows have been migrated from the existing to the new infrastructure. The solution included redundant Internet connectivity; prevention to all kind of attacks (like DDoS; phishing; etc.); scanning of E-mail and web traffic; implementation of SIEM (Security Incident and Event Monitoring). This project was realised in highly turbulent political environment.

**Methods and techniques:** Prince2, security, firewalls, anti DDoS, web/email scanning, secure DNS, IPS/IDS, sandboxing, redundancy, load balancing, SIEM, BIG controls

**Organisation:** Motiv ICT Security

**Period:** Sep-2015 – May-2016

**Function:** Senior project manager

**Project:** Replace firewall clusters and implement SIEM service for Mercedes Benz Nederland

Existing external and internal firewall clusters have been replaced by new virtualised firewall clusters with new security features. In addition an SIEM service has been implemented for the entire infrastructure of Mercedes Benz NL. The SIEM service collects log files from all devices in the infrastructure and generates alerts based on specific use cases.

**Methods and techniques:** Prince2, security, firewalls, IPS/IDS, redundancy, SIEM

**Organisation:** KPN Zakelijke Markt

**Period:** Aug-2012 – Jun-2014

**Function:** Senior project manager

**Project:** Build a new WAN/LAN/WLAN network for all KPN office buildings and migrate five existing networks to this new network

A new KPN office network has been designed and build. After building the new network infrastructure five of the existing data; voice and video networks have been migrated to the new network. The size of the network included 70 office locations with over 50.000 access ports and over 1500 Wi-Fi controllers, and in addition all KPN retail shops. Besides the technical migration, all service management processes have been implemented. This project involved a lot of internal and external parties.

**Methods and techniques:** Prince2, ITIL, WAN, LAN and WLAN infrastructure, datacentre connectivity

**Organisation:** KPN Corporate Market

**Period:** Mrt-2012 – Jun-2012

**Function:** Senior project manager

**Project:** Realise online manageable IAAS service

Crash project to implement infrastructure, tooling and processes for an IAAS service proposition in a very short period. For this implementation the BMC CLM (Cloud Lifecycle Management) suite has been used. In addition to IAAS we also prepared the introduction of the PAAS (managed OS) service.

**Methods and techniques:** Prince2, ITIL, datacentre infrastructure, virtualisation/cloud computing (Cisco UCS/NetApp), BMC CLM suite

**Organisation:** KPN Zakelijke Markt / Getronics Datacenters

**Period:** Sep-2010 – Mrt-2012

**Function:** Program manager

**Program:** Datacentre segmentation

Eliminate the risk of and impact from service disruption in the shared datacentre infrastructure by migration of numerous medium and large customers to a new segmented datacentre infrastructure. The successful shared datacentre infrastructure (servers; network and storage) has grown too big, which causes too many disruptions with major impact. The majority of customers using this shared datacentre infrastructure have been migrated to a new segmented infrastructure, where disruption in one segment cannot impact customers in another segment.

**Methods and techniques:** MSP, Prince2, ITIL, datacentre infrastructure, storage (IBM SVC/XIV), networking (Cisco), servers

**Organisation:** KPN Corporate Market / Getronics Datacenters

**Period:** Mrt-2010 – Jun-2012

**Function:** Program manager

**Program:** Datacentre innovation storage; backup and connectivity

During a period of 2,5 years responsible for all datacentre innovation projects in the areas of networking, storage and backup. These were all projects related to the introduction of new technology, new services, complex migration projects to new infrastructure and complex infrastructure renewal and replacement projects. In total about 40 projects have been executed under the responsibility of this innovation program during this period.

**Methods and techniques:** MSP, Prince2, datacentre infrastructure, storage (SAN, NAS, Brocade, IBM XIV/DS-Series, IBM SVC, NetApp, HP XP, EMX DMX/VMax), backup (HP Dataprotector / CommVault / IBM TSM, IBM Protectier, EMC Data Domain), networking (Cisco, OOB networks, firewall, loadbalancer, IPS, IPv6), servers (Dell/HP/Mainframe, IBM P5/P6/P7)

**Organisation:** KPN Zakelijke Markt / Getronics Datacenters

**Period:** Sep-2009 – Feb-2010

**Function:** Transition manager

**Project:** Transition of a team from the KPN to the Getronics organisation including offshoring of part of the teams work

The existing KPN team responsible for OS and technical application management of all servers used by KPN internally, has been moved over to the Getronics organisation. Part of this transition was to offshore part of the activities of the team to India (Accenture).

**Methods and techniques:** MSP, ITIL, outsourcing

**Organisation:** KPN Zakelijke Markt / Getronics Datacenters

**Period:** Okt-2008 – Sep-2009

**Function:** Senior project manager

**Project:** Number of projects within the datacentres of KPN/Getronics

**Organisation:** Verizon Business

**Period:** Okt-2007 – Jul-2008

**Function:** Senior project manager

**Project:** Analyse opportunities for network optimisation in Europe

**Organisation:** Verizon Business

**Period:** 2006-2007

**Function:** Senior project manager

**Project:** Implement a new strategy for Leased Line purchase based on E-Auction in Europe and several other countries

**Organisation:** MCI / Verizon Business

**Period:** 2004-2008

**Function:** Senior project manager

**Project:** Several projects to realise cost savings, data quality improvement, and system centralisation

**Organisation:** MCI

**Period:** 2004

**Function:** Senior project manager

**Project:** Decommission several historical service delivery systems

**Organisation:** Worldcom / MCI

**Period:** 2002-2003

**Function:** Senior project manager

**Project:** Outsource the dunning process for Netherlands, Belgium and UK to STA Graydon

**Organisation:** ICC / UUNET / Worldcom

**Period:** 2001-2002

**Function:** Senior project manager

**Project:** Datacentre migration, organisation consolidation

**Organisation:** UUNET

**Period:** 2000-2001

**Function:** Project manager

**Project:** Migrate all Leased Line customers to new technology

**Organisation:** UUNET

**Period:** 2000

**Function:** Project manager

**Project:** Migrate Internet customers using dial connections to the new centralised 06760-platform

**Organisation:** SNS Bank

**Period:** 1999-2000

**Function:** Project Manager / Technical Consultant

**Project:** Roll-out of Microsoft Outlook to all SNS Bank workstations

**Organisation:** Dupaco

**Period:** 1996-1999

**Function:** Manager Training & Consultancy / Technical consultant / Technical trainer

**Organisation:** Dupaco

**Period:** 1993-1996

**Function:** Technical consultant Operating Systems (Unix/Microsoft), networking and firewalls

**Education**

1989-1993	College Information Science / Hogeschool Enschede (certified)
1989	Mathematics and Physics HAVO / PBNA
1988-1989	Technical grammar school, Computer science / MTS Ede
1984-1988	Technical grammar school, Electronics / MTS Ede

**Certificates**

IPMA Project Excellence Award Assessor [2016]  
IPMA Certified level-B [2015]  
Prince II Practitioner [2012]  
Managing Successful Programmes (MSP) [2007]  
Microsoft MCT (Microsoft Certified Trainer) [1997]  
SCO Unix Certified Trainer [1996]  
Microsoft MCSE (Microsoft Certified Systems Engineer) [1995]  
SCO Unix ACE (Advanced Certified Engineer) [1994]

**Courses**

IPMA Project Excellence Award Assessor training  
Managing Successful Programmes  
Prince II project management  
ITIL Essentials  
Practical project management  
Consultancy skills  
Insight in influence  
Personal effectiveness  
Leading through adversity  
Time Management  
Building high performing teams  
Handling conflicts  
Setting objectives and seeing them through

**Technical background**

Diverse Microsoft training  
Diverse Unix training  
Diverse networking training  
Raptor firewall and VPN  
LAN and WAN networking  
Security  
TCP/IP en related protocols  
Internet connections via LeasedLine, dial-up and xDSL  
Firewall, VPN, E-mail, subnetting, routers, bridges, network sniffers  
hosting, co-location, network protocol shapers, fail-over (clustering) systems  
SAN, NAS, backup

**Other**

Contribution to the profession of project management:

- Coaching of colleague project managers
- Member of a peer-review team for IPMA-B certified project managers
- Candidate assessor for the IPMA Project Excellence Award